



Integrated Management System Policy

Emirates Transport is a federal corporation wholly owned by the State; it provides various services through specialized business units in the field of transport, leasing, logistics and auto services.

Emirates Transport seeks to excel in the services it provides, in accordance with international best practices, by adhering to quality and customer care systems, fully committed to the application of competence and professionalism in all business areas, adopting a continued improvement and innovation approach, and working together – including senior management, employees and partners - to invest all the capabilities of the corporation in the best manner possible. This is with the aim of achieving the satisfaction and happiness of its customers, enhancing their confidence and exceeding their expectations, and to comply with all local and federal laws and regulations.

ET is committed to handle all customers' complaints and suggestions transparently and effectively, through specific communication channels and within a defined timeframe, to ensure the continuity of a special and enduring relationship.

ET is also committed to providing a safe and sustainable work environment for all its employees, customers, suppliers and visitors, keeping it free from pollution, occupational diseases, traffic injuries and accidents, in addition to eliminating hazards, and reducing OH&S risks.

In order to achieve this objective, Emirates Transport adheres to all laws and regulations for environmental and occupational health and safety, and always seeks to preserve energy resources to achieve the objectives of safety and environmental systems and guarantees their development.

This policy enjoys the support of senior management and the involvement of all concerned personal and various qualified and trained specialists.

Mohd. Abdullah Al Jarman
General Manager